

NEW JERSEY RESOURCES' FISCAL 2017 CORPORATE SUSTAINABILITY REPORT

GLOBAL REPORTING INDEX*

Global Reporting Index is an international independent organization that establishes standards designed for organizations to report about economic, social and environmental impacts from their operations.

*GRI: General Disclosures 2016

General Disclosures

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
G4-1	Statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization and its strategy for addressing sustainability	Please see page 1 of this report for the letter from our Chairman and CEO, Laurence M. Downes.

Organizational Profile

102-1	Name of the organization	New Jersey Resources (NJR)
102-2 102-2a	Activities, brands, products and services	<p>New Jersey Resources (NJR) is an investor-owned Fortune 1000 company formed in 1981 pursuant to a corporate reorganization. As an energy services holding company, its principal business is the distribution of natural gas through a regulated utility. NJR also provides other retail and wholesale energy services to customers, as well as invests in clean energy projects and midstream assets. We are an exempt holding company under section 1263 of the Energy Policy Act of 2005. Our subsidiaries include:</p> <p>New Jersey Natural Gas (NJNG) provides regulated retail natural gas service to nearly 530,000 residential and commercial customers in central and northern New Jersey and participates in the off-system sales and capacity release markets. NJNG, a local natural gas distribution company, is regulated by the New Jersey Board of Public Utilities (BPU) and comprises the company's Natural Gas Distribution segment.</p> <p>NJR Clean Energy Ventures (NJRCEV) invests in, owns and operates clean energy projects, including commercial and residential solar projects and onshore wind investments. NJRCEV comprises company's Clean Energy segment.</p>

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
		<p>NJR Energy Services (NJRES) maintains and transacts around a portfolio of physical assets consisting of natural gas storage and transportation contracts in the U.S. and Canada. NJRES also provides unregulated wholesale energy management services to other energy companies and natural gas producers.</p> <p>NJR Midstream Holdings (MIDSTREAM) serves customers from local distributors and producers to electric generators and wholesale marketers through its 50 percent equity ownership in the Steckman Ridge natural gas storage facility and its stake in Dominion Midstream Partners, L.P., as well as its 20 percent equity interest in the PennEast Pipeline Project.</p> <p>NJR Home Services (NJRHS) provides heating, ventilation and cooling service, sales and installation of appliances to approximately 112,000 service contract customers, as well as solar installation projects.</p> <p>Commercial Realty & Resources Corporation (CR&R) holds commercial real estate.</p> <p>NJR Plumbing Services provides plumbing repair and installation services.</p> <p>NJR Service Corporation (NJRSC) provides shared administrative services, including corporate communications, finance and accounting, internal audit, legal, human resources and information technology for NJR and all of its subsidiaries.</p>

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-2b	Subject to stakeholders questions or public debate:	<p>NJR has an obligation to ensure our customers have the natural gas they need. The PennEast pipeline will help the company meet that obligation. It will lower energy costs for our customers, reduce emissions and create jobs. On January 19, 2018, PennEast received final approval of its Certificate of Public Convenience and Necessity from the Federal Energy Regulatory Commission (FERC).</p> <p>Most of our natural gas comes from a single primary feed in the northern part of our system. The Southern Reliability Link (SRL) will provide a secondary interstate feed into the southern part of our service area to strengthen our system and benefit our customers.</p>
102-3	Location of organization's headquarters	1415 Wyckoff Road, Wall, N.J. 07719
102-4	Location of operation's headquarters	Wall, New Jersey, United States
102-5	Ownership and legal form	NJR is an investor-owned corporation, with shares traded on the New York Stock Exchange (NYSE: NJR). Please see NJR's 2017 Form 10K.
102-6	Markets served	<p>NJR, a Fortune 1000 company, provides reliable energy and natural gas services, including transportation, distribution and asset management in states from the Gulf Coast to the New England regions, as well as the Mid-Continent region, West Coast and Canada.</p> <p>NJNG serves customers in Monmouth and Ocean counties, as well as part of Morris and Burlington counties in New Jersey.</p> <p>NJRHS and NJR Plumbing Services serve customers in 13 New Jersey counties, and NJRCEV serves customers in 20 of 21 counties.</p> <p>NJRES provides unregulated, natural gas services to wholesale and retail customers across the Gulf Coast, West Coast, Eastern Seaboard and Canada.</p> <p>MIDSTREAM invests in the midstream asset sector, specifically natural gas storage and transportation pipelines.</p>

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
		<p>Customers Served/Beneficiaries</p> <p>NJNG</p> <ul style="list-style-type: none"> • Residential • Commercial, Municipalities • Firm transportation • Interruptible <p>NJRCEV</p> <ul style="list-style-type: none"> • Residential • Commercial • Municipalities <p>NJRES</p> <ul style="list-style-type: none"> • Regulated natural gas distribution companies • Industrial companies • Electric generators • Natural gas/liquid processors • Retails aggregators • Wholesale marketers • Natural gas producers <p>MIDSTREAM</p> <ul style="list-style-type: none"> • Local distributors • Producers • Electric generators • Wholesale marketers <p>NJRHS</p> <ul style="list-style-type: none"> • Residential

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-7	Scale of the organization	<p>Number of employees: NJR employs 1,052 full- and part-time employees.</p> <p>Number of operations: NJR operates within four reporting segments: natural gas distribution, clean energy, energy services and midstream. In addition, NJR has non-utility operations that either provide corporate support services or do not meet management’s criteria to be treated as a separate business segment. These operations, include appliance repair services, sales and installations at NJRHS; commercial real estate holdings at CR&R and administrative services at NJRSC.</p> <p>Fiscal 2017 Financial Snapshot: All income streams are sourced from operations within the United States.</p> <ul style="list-style-type: none"> • Net income – \$132.1 million, or \$1.53 per share • Net financial earnings – \$149.4 million, or \$1.73 per share • Total capitalization – \$2.2 billion • Total liabilities – \$1.7 billion • Total assets – \$3.9 billion <p>For a more detailed description of the organization, please see NJR’s 2017 Annual Report and Form 10K at the Investor Relations tab at njresources.com. For information on Beneficial Ownership, please see the company’s Proxy Statement, which can be found at the Investor Relations tab at njresources.com.</p> <p>Quantity of products or services:</p> <ul style="list-style-type: none"> • Natural gas distribution and delivery • Solar and wind energy solutions • Residential retail sales and home comfort needs • Wholesale energy management services • Shared administrative and support services for NJR subsidiaries

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102-9w	Supply chain	<p>Types of Suppliers: NJR promotes an inclusive workplace that influences how we operate, and we strive to work with others who are equally committed to these same values, with sustainability at its core. We expect our suppliers to fully comply with all applicable laws and to adhere to recognized environmental, social and governance standards.</p> <ul style="list-style-type: none"> • Total number of suppliers engaged: 3,434 • Geographic Location of Suppliers: Continental United States • Estimated monetary value of payments made to suppliers: \$3.5 million <p>Supply chain sector:</p> <table border="0"> <tr> <td>• Solar/wind farm construction</td> <td style="text-align: right;">141.8 million</td> </tr> <tr> <td>• Utility construction</td> <td style="text-align: right;">\$118.5 million</td> </tr> <tr> <td>• Construction materials and support services</td> <td style="text-align: right;">\$42.1 million</td> </tr> <tr> <td>• HVAC equipment and parts</td> <td style="text-align: right;">\$14 million</td> </tr> <tr> <td>• Marketing and advertising</td> <td style="text-align: right;">\$2.1 million</td> </tr> <tr> <td>• Information technology (hardware and software)</td> <td style="text-align: right;">\$12.6 million</td> </tr> <tr> <td>• Environmental services and construction</td> <td style="text-align: right;">\$8 million</td> </tr> <tr> <td>• Customer support services</td> <td style="text-align: right;">\$2.4 million</td> </tr> <tr> <td>• Facility (non-plant) maintenance</td> <td style="text-align: right;">\$3.9 million</td> </tr> <tr> <td>• Other products/services</td> <td style="text-align: right;">\$3.1 million</td> </tr> <tr> <td>Total</td> <td style="text-align: right;">\$348.5 million</td> </tr> </table>	• Solar/wind farm construction	141.8 million	• Utility construction	\$118.5 million	• Construction materials and support services	\$42.1 million	• HVAC equipment and parts	\$14 million	• Marketing and advertising	\$2.1 million	• Information technology (hardware and software)	\$12.6 million	• Environmental services and construction	\$8 million	• Customer support services	\$2.4 million	• Facility (non-plant) maintenance	\$3.9 million	• Other products/services	\$3.1 million	Total	\$348.5 million
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102-10	Significant changes to the organization and its supply chain	There were no significant changes to company operations during the fiscal year. Please see the NJR Fiscal 2017 Annual Report and Form 10K for more information, which can be found at the Investor Relations tab at njresources.com.																						
102-11	Precautionary principle or approach	Although NJR has not adopted the precautionary principle (As described in the U.N. Rio Declaration of 1992), our implementation of sustainability practices demonstrates a commitment to proactively identify, and prevent or mitigate negative impacts.																						

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-13	Membership of associations	<p>Here is a snapshot of the many Boards and Committees we are actively involved in.</p> <ul style="list-style-type: none"> Boards and Committees 180 Turning Lives Around American Conference on Diversity – Advisory Member American Gas Association American Gas Association – Research Committee American Gas Foundation Chartwell Choose New Jersey Diocese of Trenton Drumthwacket Foundation ESC Esource Fulfill Georgian Court University – Business Advisory Board Girl Scouts of the Jersey Shore Hackensack Meridian Health – Jersey Shore University Medical Center Independent College Fund of New Jersey Independent College Fund of NJ – Audit Committee Interfaith Neighbors Jersey Shore Partnership National Advisory Board at Rutgers University, John J. Heldrich Center for Workforce Development National Petroleum Council New Jersey Economic Development Authority New Jersey State League of Municipalities – Education Foundation Board New Jersey Utilities Association Northeast Gas Association Rainbow Foundation – Advisory Board Sustainable Jersey Sustainable Jersey for Schools The Salvation Army New Jersey Division The Strand Theater Two River Theater Institute for Women’s Leadership

Strategy

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-14	Statement from senior decision maker	Please see page 1 for a statement from Laurence M. Downes, Chairman and Chief Executive Officer of New Jersey Resources.
102-15	Key impacts, risks and opportunities	<p>Our approach to risk management focuses on early identification of key risks and taking action to minimize the likelihood of detrimental impact on the business. During the year, the company continuously assesses our processes and reporting capabilities to identify and appropriately manage risks, and meet business needs and support effective management of risks – while operating within the confines of our Corporate Governance structure and policies.</p> <p>A description of key impacts, risk factors and opportunities can be found in our 2017 Annual Report and Form 10K.</p>

Ethics And Integrity

102-16	Values, principles, standards and norms of behavior	<p>Our Code of Conduct applies to all directors, officers, employees and agents of the company, and ensures the actions of company representatives are governed by the highest standards of integrity and fairness in an environment that promotes accountability, transparency, high performance and sense of pride and service among our team. Our Corporate Governance Guidelines and Code of Conduct can be accessed under Corporate Governance at the Investor Relations tab at njresources.com.</p>
102-17	Mechanisms for advice and concerns about ethics	<p>Our employees and members of the public can contact the legal department at New Jersey Resources for advice and clarification about ethical and lawful behavior as it relates to the integrity of the company. Employees and members of the public also have access to the EthicsPoint 24-hour toll-free hotline – 866-384-4277 – where they can anonymously report ethics violations.</p> <p>Moreover, all company representatives, regardless of title, are required to complete an annual Code of Conduct training that reinforces the company’s commitment to conduct business in a professional manner that clearly satisfies all moral and legal business obligations. Here participants become familiar with the policies that govern day-to-day practices and what constitutes unethical and unlawful behavior.</p> <p>Our compliance program also encourages and facilitates the reporting of known or potential violations of the law, or our policies and directives. Individuals can anonymously report such violations to Human Resources or the General Counsel, using telephone hotlines or via e-mail. A cross-functional committee reviews all allegations, oversees any investigations, and implements corrective or disciplinary actions.</p>

Governance

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-18 to 102-28	Governance structure	Details on the Corporate Governance structure, including members of New Jersey Resources' board of directors and standing committees responsible for decision-making, can be found under Corporate Governance at the Investors Relations tab at njresources.com.
102-19 and 20	Delegating authority; Executive responsibility for economic, environmental and social topics	<p>The mechanisms of delegation are set out in the company's Proxy Statement, which can be found under at the Investors Relations tab at njresources.com.</p> <p>Our board of directors and senior management team are responsible for raising visibility to citizenship and sustainability issues and activities that span multiple groups across the enterprise, and for facilitating connections between teams and departments.</p> <p>While the board is responsible for our risk oversight, management is responsible for our risk management, including providing oversight and monitoring to ensure our policies are carried out and processes are executed in accordance with our performance goals and risk tolerance. Our management team holds regular meetings that identify, discuss and assess financial risk from current macro-economic, industry and company perspectives.</p> <p>It is important to note our employees advance our sustainability efforts – everyday – in creating a path for change and implementing our strategies.</p>
102-21	Consulting stakeholders on economic, environmental and social topics	<p>NJR cultivates a constant and open dialogue with key stakeholders to maintain long-standing, relationships. The company holds an annual shareowner meeting; participates in industry trade shows, analyst meetings, investor conferences and road shows; hosts in-person and one-to-one meetings and calls, etc. to deepen relationships with its stakeholders, including customers, employees, suppliers, regulators and shareowners. These initiatives provide a proactive platform for ongoing communications.</p> <p>The company leverages insights to help connect customers to the right services – harnessing data and analytics to improve outcomes, create new solutions and equip customers to make good choices.</p>
102-22	Composition of the highest governance body	Details on the Corporate Governance structure, including members of New Jersey Resources' board of directors and standing committees responsible for decision-making, can be found under Corporate Governance at the Investor Relations tab at njresources.com.

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-23	Chair of the highest governance body	<p>Laurence M. Downes is chairman of the board of directors and chief executive officer of New Jersey Resources. He is also chair of our Executive Committee and a member of our executive management team. For more information on NJR's board of directors, please visit the Board Committees and the 2017 Proxy Statement under the Investor Relations tab at njresources.com.</p>
102-24	Nominating and selecting the highest governance body	<p>NJR is governed by its board of directors, which is composed entirely of independent directors and is responsible for nominating candidates for election to the board.</p> <p>Additional information on the selection process, can be found in the company's By-Laws and Proxy Statement of under the Investor Relations tab at njresources.com. Our Corporate Governance Guidelines and Code of Conduct can be accessed under Corporate Governance at the Investor Relations tab at njresources.com.</p>
102-25	Conflicts of interest	<p>NJR reporting tools – Code of Conduct, formal policies and procedures, annual and ongoing training, multiple reporting channels, robust risk management practices, regulatory non-compliance and strong governance structure – are designed to ensure stakeholders can report actual or potential critical concerns and violations of the law. Please see NJR's Code of Conduct, Corporate Governance Guidelines and Communications with the Board at the Investor Relations tab at njresources.com.</p>
102-26 and 102-27	<p>Role of highest governance body in setting purposes, values and strategy (economic, environmental and social)</p> <p>Collective knowledge of highest governance body;</p>	<p>The board of directors works with the NJR executive management team to determine the overall strategy of the company, and addresses manifold key matters, including a proactive sustainability initiative that drives social, environmental and financial performance and impact. The Board establishes policies, programs and procedures, including metrics, to help us address our sustainability efforts.</p> <p>For more information on the roles of the governance body and senior executives, as well as the company's mission, strategies and goals, please see the Investor Relations tab at njresources.com.</p> <p>The Board has adopted corporate governance guidelines to preserve and strengthen its structure and processes.</p> <p>The guidelines acknowledge the leadership exercised by the Board's standing committees and their chairs. The guidelines also recognize the importance of maintaining the flexibility to adapt corporate governance processes to meet changing business requirements. These guidelines may be amended by the Board as needed.</p>

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		<p>NJR strives to ensure the effectiveness and independence of its board of directors and each committee to support its operations and enhance corporate value. NJR conducts annual training code of conduct with respect to fiduciary responsibilities for members of the board to ensure conflicts of interest are avoided and managed.</p> <p>For more information, see the Investor Relations tab at njresources.com.</p>
102-28	Evaluating the highest governance body's performance	<p>As required by our Corporate Governance Guidelines, the Board conducts an evaluation of its performance on an annual basis. The Board has the authority to retain advisers or consultants and to provide for their compensation by the company, as it shall deem appropriate, to assist in designing and implementing such evaluation. Annually, all Board members participate in a self-assessment that is administered by the Nominating/Corporate Governance (NCG) Committee. The self-assessment focuses on board structure and leadership, logistics, conduct of the meeting, discharge of board responsibilities as well as board culture and ethics.</p> <p>The board members are also asked to identify ways to improve the effectiveness of the board. During fiscal year 2017, the NCG Committee chair interviewed each board member to solicit their views on the board's performance. The results of the interviews were shared with the NCG Committee and discussed with the board. Feedback from the leadership team was also provided to the board informally at its request. The Audit Committee, NCG Committee and the Leadership Development and Compensation Committee also conduct a self-evaluations administered by their committee chair on an annual basis.</p> <p>For more information, see the Investor Relations tab at njresources.com.</p>
102-29	Identifying and managing economic, environmental and social impacts	<p>NJR uses many forums to collect information that identifies areas of risk, including stakeholder engagement, surveys, investor calls, webinars, research analysis and more. Effective management of risks and opportunities is essential to the delivery of NJR's financial and non-financial objectives to ensure we deliver value to our shareowners, maintain our brand integrity and continue to meet the requirements of good corporate governance.</p> <p>The board of directors determines our overall appetite for risk through a review of internal and external business and stakeholder needs. It also oversees NJR's risk management and internal control systems, defines risks and monitors risk exposures as well as ensures the nature and extent of the risks align with our strategic objectives.</p>

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
		<p>We are committed to the effective management of all identified key risks and coordinate our approach through a Risk Management Committee. See the NJR's 2017 Proxy Statement and Form 10-K for details at the Investor Relations tab at njresources.com.</p>
102-30	Effectiveness of risk management process	<p>The board of directors is responsible for our risk oversight. Management is responsible for our risk management, including providing oversight and monitoring to ensure our policies are carried out and processes are executed in accordance with our performance goals and risk tolerance. In carrying out its risk oversight function, the Board has four standing committees, and each is responsible for risk oversight within its area of responsibility and regularly reports to the Board. Each of the committee's charters, other than the Executive Committee charter, reflects such responsibilities.</p>
102-31	Review of economic, environmental and social topics	<p>During fiscal year 2017, there were 10 meetings of the Board, and its committees regularly discussed economic, environmental and social topics. Our management team holds regular meetings that identify, discuss and assess financial risk from current macro-economic, industry and company perspectives.</p>
102-32	Highest governance body's role in sustainability reporting	<p>This sustainability report is subject to review by subject matter experts, legal counsel, senior and executive management and the board of directors.</p>
102-33	Communicating critical concerns	<p>NJR reporting tools – Code of Conduct, formal policies and procedures, annual and ongoing training, multiple reporting channels, robust risk management practices, regulatory non-compliance and strong governance structure – are designed to ensure stakeholders can report actual or potential critical concerns and violations of the law.</p> <p>See a description of stakeholder engagement here. Please see NJR's Code of Conduct, Corporate Governance Guidelines and Communications with the Board at the Investor Relations tab at njresources.com.</p>
102-35	Remuneration policies	<p>At NJR, executive compensation is based on a full range of factors, including company and individual performance, and shareowners' interests. Compensation consists of a mix of salary, incentives and benefits paid over time. Please see the company's Proxy Statement at the Investor Relations tab at njresources.com.</p>
102-36	Process for determining remuneration	<p>The board of directors has entrusted the Leadership Development and Compensation Committee in reviewing and establishing remuneration policies and approving executive compensation. See NJR's Proxy Statement at the Investors Relations tab at njresources.com.</p>

GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-37	Stakeholder's involvement in remuneration	Each year, shareowners approve a non-binding advisory resolution, approving the compensation of our named executive officers. In 2017, over 96.4 percent of the votes cast approved the resolution.

Stakeholder Engagement

102-40, 42, 43 and 44	List of stakeholder groups; Identifying and selecting stakeholders; approach to stakeholder engagement	<p>At NJR, we define stakeholders as those individuals impacted by our operations and services, as well as those who have an interest or are influential in how we conduct our business. We identify stakeholders across the value chain and assess relationships (responsibility, dependency, influence and proximity) to understand their respective needs to identify appropriate level and method of engagement. Our stakeholders include, employees, customers, local and state government, nongovernment organizations and community leaders, with our engagement approach varying from informal conversations to meetings and events based on stakeholder groups. Our goal is to cultivate mutually strong relationships with our stakeholders, and to better understand how best to meet their expectations for reliability and safety every day.</p> <p>A list of stakeholders, and forms of engagement:</p> <p>Customers Satisfaction surveys, focus groups • My Account: self-service capabilities • My Communications: account alerts via e-mail, phone, and text • Newsletter/bill inserts, Web site, collateral pieces • Direct mail and advertising • Community workshops and programs • Community events • Social media • On-hold messaging • Web site • Press releases • Customer call centers and local payment locations • Open houses for key projects • Community/business networking events • Personal account representatives for commercial and conversion customers</p> <p>Employees Annual employee engagement survey • Lamplighters • Employee newsletter, e-mail, paycheck inserts • Mail • Posters • Recognition awards • NJR University – training and development sessions • Face-to-face team and leadership meetings • Employee events • Executive site visits and presentations • Onsite LCD displays • Union representation</p> <p>Shareowners/Investors Investor relations (IR) meetings • Annual meetings • Quarterly earnings conference calls • News releases • Required disclosures • NJR Investor app • One-on-one meetings • Industry conferences • Social media</p>
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GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
		<p>Elected and Appointed Government Officials Face-to-face, telephone and e-mail communications • Industry conferences and business organization events that support elected and appointed officials – N.J. League of Municipalities, N.J. Conference of Mayors, N.J. Business and Industry Association, N.J. State Chamber, N.J. Alliance for Action, Two River Mayors Association and Bayshore Conference of Mayors • N.J. State Legislative sessions, committee hearings, regularly scheduled county Freeholder and municipal meetings, regulatory proceedings and policy meetings • Presentations and speaking engagements • Charity events attended by elected and appointed officials</p> <p>Suppliers, Vendors and Contractors Meetings with vendors and subcontractors • Advocacy groups • Trade shows • Industry events</p>
102-41	Collective bargaining agreements	See the Employee Relations section of NJR’s Form 10-K, which can be found at the Investors Relations tab at njresources.com, for details on collective bargaining.
102-44	Key topics and concerns raised through stakeholder engagement	<p>NJR’s value chain involves a range of stakeholders – from regulators, suppliers and contractors to customers and local government – whose social, environmental and economic interests must be considered in the work we do.</p> <p>We engage in constructive dialogues and collaborations with partners on how to drive sustainable outcomes, particularly in the delivery of large-scale infrastructure projects and energy-efficiency programs with many stakeholders.</p>

Reporting Practice

102-45	Entities included in the consolidated financial statements	NJR’s consolidated financial statements can be found beginning on page 73 of the company’s 2017 Form 10-K, which can be found at the Investors Relations tab at njresources.com. The following subsidiaries are not covered in this report: MIDSTREAM, NJRES, NJRHS, NJR Plumbing Services, CR&R.
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GRI STANDARD	DESCRIPTION	RELATED CONTENT AND SOURCE
102-46	Defining report content and topic boundaries	<p>In defining the report content, we considered factors that fall within the three components of sustainability – social, economic and environmental – as derived from stakeholder engagement. The expectations of our stakeholders and the business environment in which we operate constantly evolve. With this in mind, our assessment process helps us identify and prioritize those issues that matter most to our stakeholders and company. As we engage with our stakeholders, we receive valuable feedback on processes that enables us to communicate our performance and progress more effectively and in line with the needs of our many stakeholder groups, as well as our own business interests.</p> <p>For a list of material factors please see the Forward Looking Statements of this report. Please refer the company’s 2017 Form 10-K, which can be found at the Investors Relations tab at njresources.com, for a discussion of materiality and risk factors.</p>
102-48	Restatement of information	Please see page 31 of this report. The Conservation Fund has fulfilled its obligation to plant trees on behalf of donations made by NJNG and its customers, but regrets a clerical error it made that overstated the number of trees planted and acres restored to date as indicated in NJNG’s 2016 Report.
102-49	None	None
102-50	Reporting period	The data and information contain within are reported for fiscal October 1, 2016 through September 30, 2017.
102-51	Date of most recent report	June 2016
102-52	Reporting cycle	This report is produced annually.
102-53	Contact point for questions regarding the report	For questions regarding the contents of NJR’s 2017 Corporate Sustainability Report, please contact Dennis Puma, director of investor relations, at dpuma@njresources.com.
102-54	Claims of reporting with the GRI standards	This report has been prepared in accordance with the GRI Standards: Core options and some topic-specific segments.